



Personal Information received.

Client Name : _____

Entity Contact: _____

E-Mail Address _____

Cell Phone Number _____

Alternate Contact number (If applicable) _____

Dear Client

You hereby declare and confirm that you, as the person/entity/body/individual/company whose is confirming information supplied and hereinafter collectively referred to as the "client", do hereby irrevocably agree and understand that any/all information supplied or given to the service provider, is done so in terms of the below terms and conditions and in terms of this agreement and consent declaration.

VDS Autobody has a legal duty to get permission to use the Personal Information (PI), and is required for a contractual purpose to arrange for convenient booking of your accident damaged vehicle for authorized repair and/or is required for the purpose of providing update as to progress on completion of the adjudicated repair.

Further hereto we are required to transmit your contact information to Lightstone Consumer under contracted Service Level Agreement with the motor manufacturer to confirm a customer satisfaction index on how service provision was conducted during the repair and satisfaction of the restoration to the position before the accident.

In summary we will retain this PI as required to validate the warranty in the event of a claim but assure the owner that this will be protected from access and not shared/sold for illicit marketing purposes.

Yours Faithfully

Customer Liason Officer

Contact allowed via telephone call and/or E-Mail to provide update on repair progress YES / NO.

Confirmation of PI sharing to independent CSI accrediting authority Lightstone Consumer YES / NO

Client Signature

Client Name or Authorised

Date Of Authority

Official/ Company Representative